

Basic Case Management (BCM) Referral Form

INSTRUCTIONS

Complete the referral form and attach any supporting clinical documentation.
Please return the completed form via e-mail or fax:

E-mail: BCM@chcnetwork.org

Fax: (510) 297-0450

For **urgent requests**, please submit your referral to the member's health plan.

Referral Date:

Member Information		
Name (Last, First):		Health Plan ID#:
Date of Birth:	Phone Number:	PCP/Provider:
Address:		
City:	Zip:	
Referring Provider Information		
Contact Name:		
Referring Provider/Facility/Clinic Name:		
Phone#:	E-mail:	
Referral source: <input type="checkbox"/> Community Partner <input type="checkbox"/> Hospital <input type="checkbox"/> PCP <input type="checkbox"/> Specialty Provider		
Reason for BCM Referral		
<input type="checkbox"/> Care Coordination (e.g., follow-up on authorizations/services, appointments, health navigation and referrals, 3 or less Emergency Department (ED) visits – if more than 3, please refer to the member's health plan) <input type="checkbox"/> Assist with transition from CA Children's Services (CCS) to Medi-Cal (at 21 years of age) <input type="checkbox"/> Care with PCP (e.g., follow-ups, community resources, appointments, referrals) <input type="checkbox"/> Continuity of Care (COC) <input type="checkbox"/> Assist with coordinating in-network care (e.g., redirect back into network)		
Referral Summary		
Referral Diagnosis (ICD-10): <input type="checkbox"/> Attached supporting clinical information Situation/Background (including past medical history (PMH), if applicable): Specific action item request(s):		

NOTE: The information being transmitted contains information that is confidential, privileged and exempt from disclosure under applicable law. It is intended solely for the use of the individual or the entity to which it is addressed. If you have received this communication in error, please immediately notify us.

Revised 08/09/2023